



# Veggies on Wheels



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1760 Erb's Rd. W., St Agatha – (519) 725-4282 – E-mail: [store@pfenningsorganic.ca](mailto:store@pfenningsorganic.ca) – <https://www.pfenningsorganic.ca/>

*"Veggies on Wheels" (edited by Wolfgang W.) generally appears around the beginning of every month.*

**Dear Pfenning's Food Box Community,**

**This is it! The LAST Newsletter of this year!**

In case you missed it, here again is our **Holiday Delivery Schedule:**

**NO DELIVERIES on December 24/25 and NO DELIVERIES on December 31/January 1.**  
We will **see you again for deliveries** in the New Year on **January 7/8, 2020.**

**Dear Biweekly Delivery customers receiving a delivery this week!**

You will NOT be getting a delivery on Dec. 31/Jan 1. You may expect your next scheduled delivery on January 14/15. If you would like to adjust your schedule to restart your biweekly deliveries on Jan. 7/8, please, get in touch with us: call the Store – **519-725-4282** – or send me an email at [store@pfenningsorganic.ca](mailto:store@pfenningsorganic.ca).

## **Noteworthy Year**

We've seen quite a few engaging new developments in the past year.

Early in the year, we stopped handing out hard copies of our Newsletter. We send it out by email now – and you can always peruse it (and back issues going back to 2014) on our website.

In spring we went **"no-plastic"** for hardy veggies (such as potatoes, roots) in your Food Boxes.

At the same time, we offered you, our customers, the possibility of providing us with your own produce bags (with your name on them) for greens in your Food Boxes, or get some **Carebags** as offered in our Catalogue: <https://tinyurl.com/yxqs2p55>.

We are no longer giving out plastic bags in the Store. Customers bring their own cloth bags, or can use cardboard boxes provided by us.

Now they can also bring their own **jars, tubs or any containers** of their choice for **bulk items**, such as flour, flakes, grains, beans, spices. Food Box customers, you can send your containers (with your name on them) back in your return Bins and boxes and have them filled by us with your bulk order.

In the summer, just in time for the holidays, we began offering the possibility of canceling your orders online when you are away (or let us know and we'll do it for you) – a feature called **"Blackout Dates."** Of course, we can cancel delivery weeks too, such as we have cancelled the possibility to order for the next two weeks.

In November, we began offering the **BITZI Basket** for more modest produce needs or small households, which has been very well received. Seems like there was a genuine need for this smaller Basket type.

We should also mention that our youngest daughter, **Aurélie**, is now helping us in the Store to pack Food Boxes whenever she can. She has been preparing many a Food Box for you with all the care and compassion that you are accustomed to at Pfenning's Organic.

Our profound **Thank You** to all our faithful customers for your ongoing and so very much appreciated support.

We will be looking forward to seeing you, **our Pfenning's Community**, again in 2020!

**Wishing you all a serene and joyful Merry Christmas and a delightful New Year,**  
**Wolfgang, Almut, Annemiek, Andrea, Kacy and Aurélie**